SHM Stegherr GmbH

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Service order consisting of 2 pages. Please sign on page two and mail or fax the order back to us.

ur equipme	nt. Detailed problem des	scription below.				
ompany			USt-ID / VAT			
Contact Per	rson					
treet			type			
IP-Code	Place					
hone		Fax	Serial no			
liscussed v	vith		Date			
Please note	our order for the service	e checked below:				
_		Payment: per 15 minutes intervals, in advance We charge the telephone call(s) duration and previous/subsequent working time spent for research.				
∐ Te	lephone support	We charge the telepl	none call(s) duration and previous/su	ıbsequent		
_	elephone support	We charge the telepl working time spent fo	none call(s) duration and previous/su	·		
Or		We charge the teleph working time spent for Payment: as per our	none call(s) duration and previous/sur research.	•		
Or	n-site service	We charge the teleph working time spent for Payment: as per our	none call(s) duration and previous/sur research.	·		
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Please answer the following questions to help us shorten the troubleshooting time and avoid time consuming callbacks.

Check list for problems related to machine control and electronics:								
Has one of the axes run over the limit switch?		Yes		No				
N-axis overload triggered?		Yes		No				
Any mechanical problems with the machine? If so, please detail on page 1		Yes		No				
Any pneumatic problems? Compressed air supply 6 bar, moisture separator		Yes		No				
and maintenance unit functioning correctly? Is the problem occuring only when a second machine is switched on?		Yes		No				
Is the power supply ok? 400V all phases L1-L2 / L1-L3 / L2-L3 230V to N L1-N		Yes		No				
How much control voltage did you measure?			_					
(nominal voltage is 24V) Can you start the control voltage? (Please check the push button, protection cover lock,	 eme	Yes rgency st	op / rop	No pe pull switch,				
protection enclosure gates) Are motor protection switches and safety fuses ok?		Yes		No				
Did you check the sensors and inputs? Home position and work position E1 to E66.		Yes		No				
Are there any error messages on the screen? If so, please add a photo.		Yes		No				
Did you get any error messages on the servo contoller or the frequency converter?		Yes		No				
If so, please add photo								
Desired service date:								
place date		stam	p and	signature in block letters				
Subject to our general terms of business and on-site service charges in their latest version, which can be forwarded upon request before contract conclusion. This service order consists of 2 pages. Please sign on page 2 and return both pages to us by mail or fax.								
This service order consists of 2 pages. Please sign on page 2 and return both	pages	to us by ma	all of tax.					