



Please answer the following questions to help us shorten the troubleshooting time and avoid time consuming callbacks.

### Check list for problems related to machine control and electronics:

Has one of the axes run over the limit switch?  Yes  No

N-axis overload triggered?  Yes  No

Any mechanical problems with the machine?  Yes  No

If so, please detail on page 1

Any pneumatic problems?  Yes  No

Compressed air supply 6 bar, moisture separator and maintenance unit functioning correctly?

Is the problem occurring only when a second machine is switched on?  Yes  No

Is the power supply ok?  Yes  No

400V all phases L1-L2 / L1-L3 / L2-L3

230V to N

L1-N

How much control voltage did you measure? \_\_\_\_\_

(nominal voltage is 24V)

Can you start the control voltage?  Yes  No

(Please check the push button, protection cover lock, emergency stop / rope pull switch, protection enclosure gates)

Are motor protection switches and safety fuses ok?  Yes  No

Did you check the sensors and inputs?  Yes  No

Home position and work position E1 to E66.

Are there any error messages on the screen?  Yes  No

If so, please add a photo.

Did you get any error messages on the servo controller or the frequency converter?  Yes  No

If so, please add photo

Desired service date: \_\_\_\_\_

place

date

stamp and signature in block letters

Subject to our general terms of business and on-site service charges in their latest version, which can be forwarded upon request before contract conclusion.

This service order consists of 2 pages. Please sign on page 2 and return both pages to us by mail or fax.